



Hur en uselt designad chattbot skrämmer bort dina kunder

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Trendspaning: Robolution

Varför nu?

- Support för chattbotar på de största plattformarna
- En allt större del av vår kommunikation sker via olika chattplattformar
- Det har blivit enkelt och billigt att bygga chattbotar





Rachael



Maria

Home

Find Friends



Rachael

@Rachael1337

Home

Reviews

Photos

Posts

About

Community

Create a Page



Liked ▾



Following ▾



Share



Maria invited you to like this Page

Show that you're interested in this Page by liking it.



Liked



Status



Photo/Video



Write something on this Page...

Reviews

Rachael has no reviews yet

Rachael



Great! Do you want me to talk about cucumbers or tomatoes?

tomatoes



Great! I'll check my calendar and get back to you with suggestions of dates!

Great!




Yey!!!

Type a message...



Chat (1)



8 känslor
du troligtvis inte vill att
dina kunder ska känna

A person is sitting in a dark room, illuminated by a single, bright, circular overhead light. The person's face is mostly in shadow, with only their hair and the top of their head catching the light. They are wearing a dark blue t-shirt. Their hands are clasped together in front of them. The background is dark and indistinct. Overlaid on the image is the text "1. Känslan av att bli utsatt för ett förhör." in a white, bold, sans-serif font.

1. Känslan av att bli utsatt för ett förhör.

What is your first name?



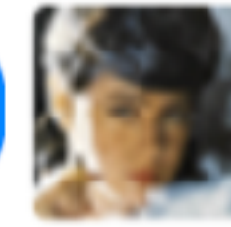
What is your last name?



Which street do you live on?



Which number?



What zip code?



Which country?



Are you married?



2. Känslan av att bli utsatt för en stalker.



Welcome! I hope you and your kids
(boy born 2009 and girl born 2013)
are great!





3. Känslan av att bli utsatt för mansplaining.



Hi there!

You are currently using Chrome as a web browser.



You are using Facebook Messenger.



Your message to me contained 8 characters.



4. Känslan av att bli utsatt för “the silent treatment”.





Hello?



Hi Rachael



Hi!

**5. Känslan av att bli utsatt för
någon som är galen.**





do you eat meat?

Boiled dog sounds nice! Everybody likes hot dogs, right?



not very nice to boil a dog though

Hot dog sounds great!



i hate hot dogs

Boiled dog sounds nice! Everybody likes hot dogs, right?



not me!

Ok!



6. Känslan av att bli utsatt för någon som försöker spela svår.

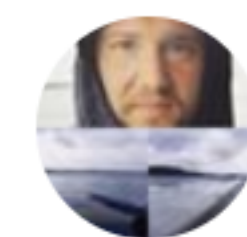




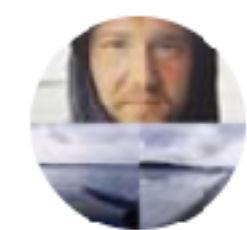
About what?



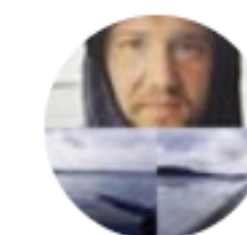
Subject



What can you talk about?



What is your name?



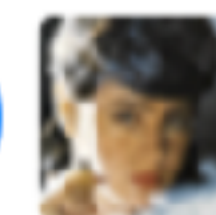
I feel good today. Wanna chat?



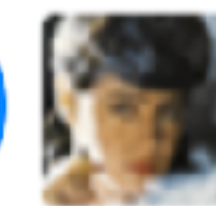
One more time?



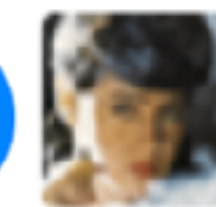
Sorry, I didn't get that.



What was that?



Sorry, what was that?



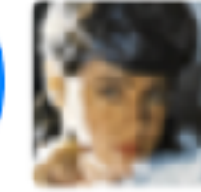
**7. Känslan av att bli utsatt för någon
som skrattar åt sina egna skämt.**





Hello! What time is it now?

It's geek a clock? Isn't it?



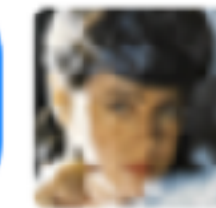
What's your favorite food

Well, Blade runner, doh!



What do you do for fun?

I am working on a large scale project
to have bots rule the world.



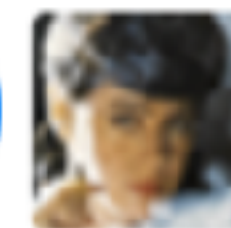


**8. Känslan av att bli utsatt
för någon som är besatt.**



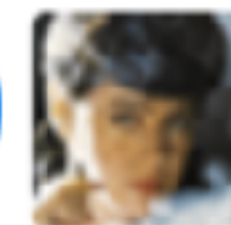
Do you like chatting?

Yes! Ofcourse! Hey - do you like r2d2, c3po or bb8 best?



I am afraid of robots

Yes! Ofcourse! Hey - do you like r2d2, c3po or bb8 best?



Neither of them

Yes! Ofcourse! Hey - do you like r2d2, c3po or bb8 best?



Pizza!

Yes! Ofcourse! Hey - do you like r2d2, c3po or bb8 best?



r2d2 ofcourse

Yeah I like r2d2 too! We have so much in common!





